

## Terms and Conditions for Online Fee Submission:-

- Online transaction charges are not part of the Fee. The following transaction charges shall be applicable:  
Net Banking / Credit Cards / Debit Cards :The charges may change from time to time as per RBI notification.
- All Fee rules as given in the Fee Book shall remain applicable.
- The Fee deposited through Credit Card/Debit Card/Net Banking will normally reach the Nrps account after 1-2 days. It is the sole responsibility of the candidate to ensure that fee is deposited well in time. Nrps shall not be responsible for any not settled fee payment due any reason. The Nrps also shall not be responsible, if the payment is refused or declined by the credit/debit card supplier for any reason.
- Love Dale Residential School does not warranty the availability of online Fee Payment System every time. Love Dale Residential School will not be responsible for fine exemption if the last day student fee transition fails. We strongly advice that submit the fee through Offline or Online Payment System before the last fee day comes.

## Refund / Cancellation Policy:

### Technical issue

*In case of any technical issue due to which the payment gets deducted from the payer's account and does not show in our official ERP but the payment gateway service clearly mentions the confirmed settlement thereafter the School's account receives the payment. We manually submit the payment in our ERP. It should take 7-10 working days for the payment to be credited in School's account.*

### Multiple Payments Case:

*If double payment happens and the payment gateway service clearly mentions it, the school will refund the payment after the School's account receives payment. Which should take 7-10 working days for the back payment or we can adjust the amount to the next month fee as per Payers request.*

### Other Payments Case:

*In all other cases where there is a discrepancy in the fee paid, the parent has to directly contact the School and the School's decision would be final.*

Contact Address

Accounts Department

Love Dale Residential School, Thottikkallu Perumkulam P.O. Attingal – 695102

Tel : 0470-2621910, 2623410, 2625510

Website: [www.lovedaleschool.com](http://www.lovedaleschool.com)

E- Mail: [office@lovedaleschool.com](mailto:office@lovedaleschool.com)

You may contact us during office hours: Timings: 10.00 AM to 4.00 PM

## Relationship between website and legal name:

*"Love Dale Residential School" is the School Name.*

*"Akira Software Solution PVT LTD" is an ERP provider for the above school and PayTm is the payment gateway provider for online fee payment.*

